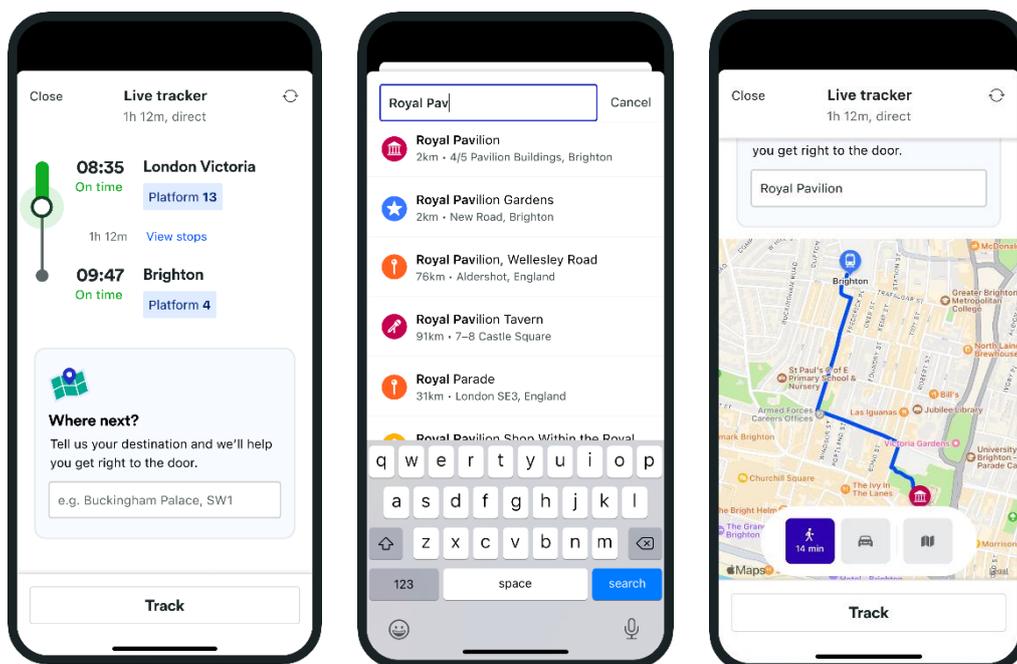




Trainline launches *Where next?* feature to support customers in their final journey leg

- *Where next?* app feature provides customers with a map and directions from the train station to their final end-destination
- Integrating Apple MapKit means iOS users can plan their journey door-to-door without leaving the Trainline app



LONDON, 2nd August 2022: Trainline, the leading independent rail and coach platform, has launched a new app feature *Where next?*¹ to support customers in reaching their final destination. Available within the Live tracker function of the Trainline app, the feature offers customers a search box to find their end destination.

¹ Available only in the latest version of the iOS app

Through integration with Apple MapKit, users can see directions to their final destination without leaving the Trainline app. As in Apple Maps users can search by street or even building name and as they start to enter their destination, suggested locations matching the search term are presented, starting with those closest to the station.

The innovation was devised within 2 days, which included user testing. Now the feature is available to customers in all 45 countries Trainline provides train tickets, supported in the 14 languages Trainline serves. In addition, the feature can be used with VoiceOver so that it's accessible to those with impaired vision.

Milena Nikolic, Chief Technology Officer, Trainline, said: "Building a feature in 2 days was a challenge, however, as the team make around 600 updates a week to the product, they are adept at developing at speed - proving it's possible to work leaner while also following a diligent process. Ultimately, we want to encourage more people to choose to travel by train over car, so if this means reducing friction on connecting legs to their journey, we're happy to help."

ENDS

About Trainline

Trainline is the leading independent rail and coach travel platform selling rail and coach tickets to millions of travellers worldwide. Via our highly rated website and mobile app, people can seamlessly search, book and manage their journeys all in one place. We bring together millions of routes, fares and journey times from more than 270 rail and coach carriers across 45 countries. We offer our customers the best value for their journey and smart, real-time travel information on the go. Our aim is to make rail and coach travel easier and more accessible, encouraging people to make more environmentally sustainable travel choices.